

# **Environment and Housing Board**

25 June 2012

Item 4

## Housing Support offer 2012/13

For discussion and direction.

### **Summary**

This paper sets out a broad programme for the next phase of the housing support programme for direction and decision from the Programme Board.

#### Recommendations

- 1. That the Housing Support offer continues to focus on elected members.
- 2. That members consider and agree the support programme outlined at **Annex**

#### Action

As determined by the Programme Board.

Contact officer: Clarissa Corbisiero

**Position:** Senior Adviser

**Phone no:** 0207 664 3060

E-mail: Clarissa.corbisiero@local.gov.uk



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### **Background**

- The Environment and Housing Board oversaw a programme of housing support aimed at councillors over 2011/12. The programme included a number of briefings, practice notes, pod casts, guides, master classes, conferences and publications. A number of the support tools were delivered in partnership with the Planning Advisory Service (PAS) and the Homes and Communities Agency (HCA).
- 2. This paper scopes out options for the next phase of the support programme over 2012/13. The proposals build on feedback from support on offer over the last 12 months alongside Member and officer advice and requests. Officers are also undertaking a series of telephone interviews with elected members on support required to inform the detail of the support on offer from the LGA.

## Feedback and scope of the 2011/12 programme.

- 3. The 2011/12 programme was focused on elected members and sought to deliver the following outcomes.
  - 3.1. Elected Members and senior officers have a good understanding of the housing reform agenda and what it means for the choices they make locally.
  - 3.2. Local Authorities share good practice and learn from each others experiences in an accessible way.
  - 3.3. Local Authorities experiencing specific performance issues are able to access bespoke support and advice.
  - 3.4. Local Authorities benchmark and assess their performance to drive improvement.
- 4. A summary of the support provided is attached at Annex A. The support included a mix of events, masterclasses, publications, practice notes, pod casts and briefings on a range of housing reform issues. Feedback included
  - 4.1.93% of those attending the housing masterclasses were satisfied with the content and format of the sessions.
  - 4.2. Issues raised for consideration as part of a future support programme included affordable housing in rural areas, new build, HMOs, empty homes, the strategic housing role and health and housing.



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#### 2012/13 support programme

- 5. **It is proposed that the LGA retain its focus on elected members**. The LGA will continue to support it's officer networks (CLG/LGA strategic housing network, private sector housing and housing finance) which have both a support and advocacy role.
- 6. It is proposed that the LGA focus on the following outcomes when designing and delivering its housing support programme:
  - 6.1. Elected members understand the housing reforms and are better equipped to consider their implications and the options available to them.
  - 6.2. **Elected members are supported to further develop key skills** to support them in their work to:
  - 6.3. Lever in appropriate housing growth (both new build and investing in existing properties)
  - 6.4. Work in partnership across boundaries and with other landlords (including neighbouring councils, the private rented sector and Housing Associations).
  - 6.5. Facilitate, lead and mediate in their discussions with residents and tenants on housing issues.
  - 6.6. Councils have access to examples of innovative practice and are provided with tools to benchmark and assess their performance to drive improvement.
  - 6.7. Councils are provided with tools to support them to understand and meet local housing needs, mitigate risks and exploit opportunities.
- 7. The table at **Annex B** outlines a proposed support programme for 2012/13.
- 8. Members are asked to agree the support programme and in particular provide views on the following issues:
  - 8.1. Does the proposed support programme focus on the priority areas for local authorities?
  - 8.2. In particular are the issues identified for detailed work through the housing and planning masterclasses, practice notes and action learning sets the right ones?

### **Financial Implications**

9. The support programme outlined at **Annex B** can be delivered within existing budgets and officers will seek to work in partnership where appropriate to secure greater value for money and avoid duplication.